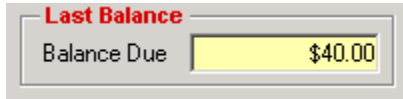


Understanding Balance Due

On the Patient Address View window in the Last Balance area, you can see the patient's balance showing in the Balance Due field.



The amount shown is the amount owed by the patient and does not reflect any amount still outstanding with the patient's insurance plan.

It is important for the patient to understand that this amount does not include any amount the patient may still be responsible for, if their insurance plan does not cover the charges submitted.

When you place the cursor over the amount field, you will receive a tool tip indicating when a payment was last received and the amount (e.g. Last payment date was January 30, 2009 for \$180.00).

