



About the company:

EMRlogic Systems Inc.

We are the leading software provider in our field and our products help clients build Optometry practices that provide superior care to their patients. We are unique as a privately held software company comprised of highly talented staff focused on innovation to provide our clients with excellence in products and services.

About the opportunity:

Application Implementation Specialist / Seasoned Trainer

Due to rapid growth, our client services team has an immediate need for a seasoned software implementer/trainer. This is an ideal position for a professional who sees challenges and obstacles as an opportunity to rise to a *Superstar* status.

The primary responsibility for this position is to successfully provide remote and onsite training, including system set up & project coordination, to clients throughout North America.

Initially reporting to the VP, client services, our implementation Specialists play a critical role in building long-term relationships with our valued clients.

Responsibilities include:

- Proactively learn about our product and services and the optometric and optical domain
- Guiding clients and training them on using the various features of the applications
- Coordinate post-sales activities and manage a timeline for completion of the training phase before a client goes live
- Traveling to client sites to perform training-workshops and Go Live support services
- Help out with post-implementation support issues and QA duties
- Work outside business hours as per customer /project needs

Requirements:

- Excellent customer service skills
- Ability to adapt to a fast-paced and team-oriented environment
- Ability and willingness to travel freely throughout N. America on regular basis
- Good PC skills with a desire to learn new software and training methods
- Previous software training experience

- Willingness to work after hours and occasional statutory holidays
- Exposure to medical office experience or US clients will be very valuable

Response Information:

If you think that you are an excellent fit, we are very interested to meet you

Please e-mail a cover letter, resume, and your salary expectations to:

careers@emrlogic.com

No phone calls or faxes please

Only short-listed candidates will be contacted

EMRLOGIC INC. is an EOE

Thank you in advance for a submission

Learn More at: www.emrlogic.com